TERMS AND CONDITIONS

Introduction
These terms and conditions govern your use of this website; by using our site, you confirm that you accept these terms of use and that you agree to comply with them. If you do not agree to these terms, you must not use our site. We recommend that you print a copy of these terms and conditions.

There are other Terms that may apply to you
These terms, together with Privacy Notice constitute the entire agreement between you and Prime Trading and Resources DMCC (PTR) in relation to your use of this website and supersede all previous agreements in respect of your use of this website.

Who we are and how to contact us
www.primetradingresourcesdmcc.com is a site operated by Prime Trading and Resources DMCC. We are registered in the Laws of UAE under company number DMCC38070 and have our registered office at Post Box 33606, Jewellery & Gemplex 3, Dubai Multi Commodities Centre, Dubai, UAE. Our VAT number is 100356040400003.

To contact us, please email sales@primetradingresourcesdmcc.com or telephone our customer service line on +971 4 2951049.

We may make changes to our site
We may update and change our site from time to time to reflect changes to our products, our users’ needs and our business priorities. Revised terms and conditions will apply to the use of this website from the date of the publication of the revised terms and conditions on this website. Please check this page regularly to ensure you are familiar with the current version. These terms were updated on 8th August 2018.

We may suspend or withdraw our site
We do not guarantee that our site, or any content on it, will always be available or be uninterrupted. We may suspend or withdraw or restrict the availability of all or any part of our site for business and operational reasons. We will try to give you reasonable notice of any suspension or withdrawal.

You must keep your account details safe
If you choose, or you are provided with, a user identification code, password or any other piece of information as part of our security procedures, you must treat such information as confidential. You must not disclose it to any third party.

We have the right to disable any user identification code or password whether chosen by you or allocated by us, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of these terms of use.

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• edit or otherwise modify any material on the website; or
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You must not use this website in any way that causes, or may cause, damage to the website or impairment of the availability or accessibility of the website; or in any way which is unlawful, illegal, fraudulent or harmful, or in connection with any unlawful, illegal, fraudulent or harmful purpose or activity.

You must not use this website to copy, store, host, transmit, send, use, publish or distribute any material which consists of (or is linked to) any spyware, computer virus, Trojan horse, worm, keystroke logger, rootkit or other malicious computer software.

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You must not use this website for any purposes related to marketing without PTR’s express written consent.

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Access to certain areas of this website is restricted. PTR reserves the right to restrict access to areas of this website, or indeed this entire website, at PTR’s discretion.

How we may use your personal information
We will only use your personal information as set out in our Privacy Notice

No warranties
This website is provided “as is” without any representations or warranties, express or implied. PTR makes no representations or warranties in relation to this website or the information and materials provided on this website.

Without prejudice to the generality of the foregoing paragraph, PTR does not warrant that:

• this website will be constantly available, or available at all; or
• the information on this website is complete, true, accurate or non-misleading.

Nothing on this website constitutes, or is meant to constitute, advice of any kind. If you require advice in relation to any legal, financial or any other matter you should consult an appropriate professional.

Limitations of liability
PTR will not be liable to you (whether under the law of contact, the law of torts or otherwise) in relation to the contents of, or use of, or otherwise in connection with, this website:

• to the extent that the website is provided free-of-charge, for any direct loss;
• for any indirect, special or consequential loss; or
• for any business losses, loss of revenue, income, profits or anticipated savings, loss of contracts or business relationships, loss of reputation or goodwill, or loss or corruption of information or data.

These limitations of liability apply even if PTR has been expressly advised of the potential loss.

Exceptions
Nothing in this website disclaimer will exclude or limit any warranty implied by law that it would be unlawful
to exclude or limit; and nothing in this website disclaimer will exclude or limit PTR’s liability in respect of any:

- death or personal injury caused by PTR’s negligence;
- fraud or fraudulent misrepresentation on the part of PTR; or
- matter which it would be illegal or unlawful for PTR to exclude or limit, or to attempt or purport to exclude or limit, its liability.

Reasonableness
By using this website, you agree that the exclusions and limitations of liability set out in this website disclaimer are reasonable.

If you do not think they are reasonable, you must not use this website.

Other parties
You accept that, as a limited liability entity, PTR has an interest in limiting the personal liability of its officers and employees. You agree that you will not bring any claim personally against PTR’s officers or employees in respect of any losses you suffer in connection with the website.

Without prejudice to the foregoing paragraph, you agree that the limitations of warranties and liability set out in this website disclaimer will protect PTR’s officers, employees, agents, subsidiaries, successors, assigns and sub-contractors as well as PTR.

Unenforceable provisions
If any provision of this website disclaimer is, or is found to be, unenforceable under applicable law, that will not affect the enforceability of the other provisions of this website disclaimer.

Indemnity
You hereby indemnify PTR and undertake to keep PTR indemnified against any losses, damages, costs, liabilities and expenses (including without limitation legal expenses and any amounts paid by PTR to a third party in settlement of a claim or dispute on the advice of PTR’s legal advisers) incurred or suffered by PTR arising out of any breach by you of any provision of these terms and conditions, or arising out of any claim that you have breached any provision of these terms and conditions.

Breaches of these terms and conditions
Without prejudice to PTR’s other rights under these terms and conditions, if you breach these terms and conditions in any way, PTR may take such action as PTR deems appropriate to deal with the breach, including suspending your access to the website, prohibiting you from accessing the website, blocking computers using your IP address from accessing the website, contacting your internet service provider to request that they block your access to the website and/or bringing court proceedings against you.

We are not responsible for viruses and you must not introduce them
We do not guarantee that our site will be secure or free from bugs or viruses.

You are responsible for configuring your information technology, computer programmes and platforms to access our site. You should use your own virus protection software.

You must not misuse our site by knowingly introducing viruses, Trojans, worms, logic bombs or other material that is malicious or technologically harmful. You must not attempt to gain unauthorised access to our site, the server on which our site is stored or any server, computer or database connected to our site.

Rules about linking to our site
You must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part.
Assignment
PTR may transfer, sub-contract or otherwise deal with PTR’s rights and/or obligations under these terms and conditions without notifying you or obtaining your consent.

You may not transfer, sub-contract or otherwise deal with your rights and/or obligations under these terms and conditions.

Severability
If a provision of these terms and conditions is determined by any court or other competent authority to be unlawful and/or unenforceable, the other provisions will continue in effect. If any unlawful and/or unenforceable provision would be lawful or enforceable if part of it were deleted, that part will be deemed to be deleted, and the rest of the provision will continue in effect.

Law and jurisdiction
These terms and conditions will be governed by and construed in accordance with the Law of UAE, and any disputes relating to these terms and conditions will be subject to the non-exclusive jurisdiction of the courts of UAE.